

Integrated Care Update for Health & Well Being Board

August 2014

Care Co-ordination and rapid response workstream

- Integrated Community Health Teams (ICHT) co-located with community nursing, 4 social worker, 2 x wte CPN and community psychogeriatrician to provide support, 4 x Palliative Specialist Nurse and community Geriatrician
- Community health service single point of access established to deliver 24/7 working and co-located with the GP Out of Hours Service at the Royal London site.
- Ongoing recruitment programme with Barts health to fully establish their teams.
- There are 16 care co-ordination roles within the team. The 8 existing roles are supplemented by 8 Care Navigator posts hosted by Barts.

Discharge Support Workstream

- Community nurse attached to the ICHT present in A+E and participating in the daily ward meetings to support early discharge, where appropriate from hospital and organise support in the community interfacing with the ICHT.

Rapid, Assessment, Interface and Discharge (RAID) and mental health liaison

- RAID Discharge service launched and formally opened by Jim Fitzpatrick MP, 3rd July 2014. The Service is co-located on the site of the Royal London Hospital and situated near to the Emergency Department.
- Team fully established.
- An agreement has been made with the Royal London Hospital for the RAID service to provide mental health training in existing development pathways for acute hospital staff

Self-Management Workstream

A new workstream established to oversee the delivery of the following :

- CCG self-management proposals
- PAM pilot
- HENCEL funded Self-Management UK pilot
- Social prescribing pilot
- Any Innovation Bursary projects that have a self-management component
- Links with primary are innovations projects commissioned by the Excellence in General Practice programme.

This workstream reports to the Integrated Care Board for strategic oversight. This approach will enable alignment of work undertaken within the Long Term Conditions and Integrated Care programmes around self-management and reduce duplication of effort.

ENABLERS

Information

- **Orion** – Tower Hamlets Integrated Community Record in pilot Laps 3 & 4. Information streaming from primary care, GP out of hours and Barts Cerner clinical systems for patients who have consented to share information.
- Community health, mental health and social care flagging consented patients from the target population onto their clinical systems
- Next phase to connect mental health RiO and social work frameworki to the portal. Health and social care professionals identified fields to view. Orion developing specification for technical connectivity to the portal.
- Shared care planning template being built as part of the next phase.

Organisational Development

- Genesis has been commissioned by WELC Partners (Waltham Forest, Newham and Tower Hamlets) to develop a shared OD framework to support delivery of integrated care. Workshops have been held with three groups Leadership, Middle Managers and frontline staff from health and social care as well as commissioners. A questionnaire has also been developed to tap into the knowledge from a small group. A draft of the framework is due end of September.